

Customer Comments

Sanford, ME - www.SanfordRec.com "I am so happy with this program...just wanted to tell you all. After completing a summer season and actually almost a year of myrec, I can say it has been a total pleasure from registering the kids for summer camps and now to following through with billing those with outstanding balances. It has made this entire process so clean and easy to see where we are at! Just wanted to take a minute to tell you all. Thank you all for the help you continually provide!"

Avon, CT - www.AvonRec.com "After four years of using the ActiveNet system, we changed to MyRec.com. We are very pleased with the results. I'd highly recommend them. Startup costs are less than others, the program is easy to use in the office – and more importantly, your residents will use it."

Granby, CT - www.GranbyRec.com [Customer comments on completing an online registration] "I just wanted to comment on how user-friendly your website is. So many times you go to do something and you want it to take only a few minutes, but it takes much longer...That was not a problem here at all. Good job with the website! Thanks."

Walpole, MA - www.WalpoleRec.com "I just wanted you to know that our auditors have just completed an audit of the financials for our recreation departments registrations. They said our system should be used as a template for all recreation departments in the area! THANKS."

Oxford, CT - www.OxfordRec.com "I'm honestly happy to see them (www.WoodburyParksAndRec.com) switch to you from ActiveNet. You offer a good product with good service at a fair price. I would much rather support your business than some faceless company. Not only is it about the price. For me it's also about building a positive, friendly working relationship with a PERSON!"

West Haven, CT - www.WHParkRec.com "We switched from our previous software RecWare for significant cost savings. Credit Card availability has played a major role in customer satisfaction both in our office and through online registration. Our department has seen a huge increase in online registration since switching to MyRec because it is very user friendly."

Switching to MyRec has made the workflow for our office much more efficient and our customers have all commented on the website's overall appearance and registration process being very straightforward and easily accessible. Ray Foley has made this transition for us extremely helpful and he and Barbara are available at any time. Whether through email or a phone call I am very pleased with the customer service we receive through this company."

Warrington Township, PA - www.WarringtonRec.com [Talking about a friend's software] "She said she has so many glitches that she cannot figure out and she is leaving them that way until she can get to them. I should have asked her what program they have and I will the next time I speak to her. They probably do not have the wonderful support I have and I really appreciate it."

Jefferson County, WA - www.CountyRec.com "We use myrec.com. It is excellent – very high value for all you can do. All web based (cloud based – much cheaper, more reliable and easier) Great customer service."

Poughkeepsie, NY - www.PoughkeepsieTownRec.com "Ray and Barb, I just wanted to thank you for your help this week. We are heading towards \$20,000 in registrations today alone. It is pretty unbelievable. Thanks."



P.O. Box 302
Killington, VT 05751
Phone: 1-866-466-9732
Fax: 802-422-3839

Northborough, MA - www.NorthboroughRecreation.com "We have been using MyRec.com for 3 years. We love them. They handle all of the things you are looking for. Instructors can log on and get their rosters. It is really user friendly. You can e-mail blast to each class or all people. The people who run the site are very easy to get in touch with."

Simsbury, CT - www.SimsburyRec.com "I would definitely say using the website/online registration tool has helped us increase our revenue growth over the 5-6 years we have used it. The ability to "be open" 24 hours a day allows us to meet the needs of working families who don't have time to call or drop by the office during the day...we have seen a significant decrease in bad checks. We have been able to slash our printing budget because we are able to send out program updates, reminders, and other advertising with just a few clicks. What used to take a day or 2 now may take no more than 5-10 minutes. They are always available when we are looking for help!"

Old Saybrook, CT - www.OldSaybrookRec.com "We currently use MyRec software here at Old Saybrook Parks & Recreation. We have been using it for nearing 5 yrs now and It works great for us, During registration we do about 70% of our registration from home, which takes a lot of pressure off the office staff. Customer support is fantastic!"